

Zhenhui Piao

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PROFESSIONAL SUMMARY

Proactive and results-oriented professional with a strong foundation in Economics and International Relations. Expert in leading projects, analyzing policies, and transforming data into actionable insights. Known for driving team performance, developing impactful programs, and delivering results in fast-paced environments.

EDUCATION

IE University

Master of International Relations
- IE-CSC Full Scholarship Recipient

MADRID, SPAIN
SEP. 2022 - JUL. 2023

Korea University

Master of International Commerce

- Vice President of the EU Society: Organized and delivered EU-related lectures; produced weekly reports; led discussions during each meeting.
- Certificate of Award Jean Monnet EU Centre of Excellence, Korea University.
- Korean Government BK21 Four Program Fellowship
- Thesis: The Analysis of Chinese OFDI into the EU: Based on the EU 20 Panel Data from 2010 to 2019

SEOUL, SOUTH KOREA
SEP. 2020 - AUG. 2022

Harbin Engineering University

Bachelor of Business Administration

- Student Delegate of the University Scholars Leadership Symposium (USLS 2019)
- Participated in workshop sessions on the refugee crisis and servant leadership; Improved the infrastructure of a local primary school on Service Day; Enhanced personal leadership skills and broadened global mindset by learning from workshop presenters and scholars.

HARBIN, CHINA
AUG. 2016 - JUL. 2020

PROFESSIONAL EXPERIENCE

The United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA)

Project Consultant

AMMAN, JORDAN
NOV. 2023- MAY. 2025

- UNRWA 2025 Succession Plan Project:
 - Designed and implemented UNRWA's Succession Plan Learning Project, identifying critical roles, assessing skill gaps, and developing leadership pipelines.
 - Developed Individual Learning Plans (ILPs) incorporating mentoring, job shadowing, online training, and cross-functional assignments, ensuring cost-effective upskilling.
 - Coordinated with senior management and regional directors to design and deliver workshops, create training plans, and implement learning programs tailored to organizational needs.
 - Built and managed Power BI dashboards to track project progress, ensuring timely delivery of milestones and transparent reporting to stakeholders.
- UNRWA Leadership Excellence and Accountability Programme (LEAP):
 - Assisted in drafting proposal content, ensuring alignment with project goals and stakeholder requirements.
 - Developed and implemented eLearning courses, including the Women's Peace and Security (WPS) Course.
 - Enhanced monitoring and evaluation (M&E) processes through effective data visualization.
- UNRWA Internship Program:
 - Developed onboarding materials, hosted wellbeing events, and organized career development sessions and refugee camp field visits for interns.
- UNRWA Wellbeing Platform:
 - Drafted reports and communication briefs addressing sensitive topics such as sexual harassment, mental health, and family care, contributing to staff welfare and rights awareness.
- Staff Development Programme
 - Ensured the delivery of high-quality training materials, oversaw training evaluations, and maintained consistent standards across staff development initiatives.

United Nations Economic and Social Commission for Western Asia (ESCWA)

Capstone Project Consultant

BEIRUT, LEBANON
DEM. 2022- JUL. 2023

- Conducted in-depth research on fiscal and wage policies, assessing their impact on inequality in the Arab region, with a focus on tax policies, corruption, and systemic structures.
- Developed innovative data collection methodologies and proposed policy tools to address fiscal and wage disparities, drawing on best practices from non-Arab countries.
- Provided actionable policy recommendations to improve social equity, enhancing ESCWA's approach to addressing regional inequalities.

Humanitarian Affairs Asia

Sponsorship Assistant

BANGKOK, THAILAND
MAY. 2022- NOV. 2022

- Reached out to universities and NGOs across multiple countries, securing partnerships to promote the 3rd Peace Summit through their official websites, email campaigns, and social media channels.
- Produced promotional materials, including videos and graphic design, to effectively advertise the summit and engage key audiences.
- Engaged with over 50 individuals on LinkedIn for peace-building fundraising and provided participation guidelines for the summit.

LANGUAGES

Chinese (native); English (advanced); Korean (advanced); Spanish (basic); Arabic (basic)

TECHNICAL SKILLS

R | STATA | MS Office | MS Power BI | Google Analytics | SPSS | Tableau