

刘常平 已实名

男 | 50岁 (1974/10) | 27年工作经验 | 现居住深圳-龙岗区

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个人优势

- 了解欧美市场有关标准：如玩具/家具/家电，EN71/ASTM F963/EN1022/1728/581/IEC60335；熟悉AQL抽样方法及第三方验货程序；
- 熟悉有关产品检测要点，如安全，功能，外观，装配，结构，包装；善于发现问题并给出解决方案；
- 熟悉有关供应商社会责任SA8000，反恐要求CTPAT和质量体系审核；
- 担任QA/QE期间负责项目新品的导入/客诉问题追踪，积累了丰富的供应商管理经验；
- 了解8D报告，5Why，鱼骨图，人机料环法等质量工具，有分析问题，跨部门协调解决问题的能力。
- 具备在珠三角和沿海地区多年验货经验，工作负责；
- 曾获得实用新型专利-购物打包袋 2018.01.26；
- 曾获得实用新型专利-胶袋新型打孔技术 2024.06.17；

求职意向

期望职位： Quality Supervisor

期望城市： 深圳 东莞 广州

期望月薪： 1万-1.5万/月

期望行业： 贸易/进出口 家具/家电/玩具/礼品 办公用品及设备

工作类型： 全职

求职状态： 积极找工作

到岗时间： 1个月内

工作经验



费列罗食品（杭州）有限公司（8年6个月）

2015/12-

2024/6

质量/品质主管

家具/家电/玩具/礼品 | 50-150人 | 外资（欧美）

工作描述： 费列罗食品（杭州）有限公司是一间生产巧克力和玩具（塑胶/毛绒）的意大利公司，我属于玩具事业部（MPG）下属品质部；

2015.12-2020.12 Quality Supervisor（驻场质量主管）常驻供应商工厂负责：

- 参与开发新产品项目的风险评估，与供应商探讨用料要求，产品功能与玩法；输出产品测试标准；
- 产品内部测试改进，输出合格报告；提交样板送EN测试，获取测试报告；
- 量产前会议，关于生产环节的要求和人员培训；
- 成品问题的追踪，对批量或重大质量问题进行8D报告追踪，并跟进预防纠正措施；
- 日常生产环节的监控：来料，注塑，移印，超声，装配，包装；监督供应商有序生产并完成内部检测。
- 对供应商质量活动的报表分析（月度季度年度），年度验厂审核；

2021.01-2024.06，因公司业务迁移，所在工厂终止合作，调至验货组从事出口货物的终检，重点是货物中的装配功能，油性包装，错漏件等问题和重大客诉问题的追踪。

2022年初，东莞某供应商发生重大质量事故，多批塑胶玩具在国外遭遇投诉：脏污，油性不良；接到任务后，我针对这间厂近60个Item，按验货流程反映每一次验货发现的问题，提示工厂改善包装和移印等环节，2022.04-07这三个个月的时间我圆满地完成了任务。

- 产品上有头发与血迹，来自于工人头发未缠好与捆绑，冬天手开裂；
- 产品上有油污，来源于自动线机械污染和外箱印章油墨污染及移印油墨未干；
- 产品注塑时产生的碎片污染，调机与除尘；
- 移印油性偏位，转盘机对位不准；（调整胶头位置，减速，取消偏位胶头，更换新机；）



American Recreation Products, Inc.（5年3个月）

2010/4-2015/7

质量工程师

贸易/进出口 | 50-150人 | 外资 (欧美)

工作描述: ARP是一家专营户外装备的美资公司, 产品有充气床, 帐篷, 睡袋, 背包, 户外家具等; 客户有: Wal-mart, Kmart, Target等, 工作包括:

- 1, 日常货物的出货前检测;
- 2, 新产品的评估及生产跟进;
- 3, 工厂质量体系审核, 有关作业指导文件, 测试资料, 生产要素评估;
- 4, 针对供应商进行验厂审核, 包括社会责任及反恐;



法国康福浪漫有限公司深圳代表处 (4年4个月)

2005/11-2010/3

质量工程师

贸易/进出口 | 少于50人 | 外资 (欧美)

工作描述: Conforama Store是一家专营家居产品的欧洲零售商, 在中国采购的产品有室内外家私, 办公家私, (木质家具, 铁管家具, 软装纺织品) 家用品。

日常工作(家具):

- 1, 出口货物的终检, 针对大货产品核对签样, 规格文件, 工艺要求, 组装功能, 外观包装, 出具验货报告, 并跟进有关问题的改进。
- 2, 新产品评估, 从安全, 稳定性, 物理强度方面提出改进意见, 使之符合公司所要求的有关EN标准, 监督供应商完成内部物理测试, 并提交有关外部化学测试文件 (关于甲醛, 苯, PH值)。
- 3, 生产初期指导, 确认首件样, 并对生产工序提出建议, 如沙发内部钉枪的密度, 排列和固定效果, 木质家具表面贴皮和封边效果有无破损, 松动和胶渍, 铁管家具在喷粉之前检查表层有无锈斑和钝化效果, 焊接外观和强度, 审核作业指导书的作业方法和确认标准, 供应商的质量体系文件, 查阅有关工序检验测试记录。
- 4, 质量问题发现, 2006年在东莞某供应商遇到1款餐椅milo, 发现前后椅脚之间没有横梁连接, 然后针对椅脚做500N向前推力测试导致前脚变形, 经公司讨论确认, 在后来的批次中增加横梁改善了椅脚的强度。



伟望贸易 (亚太) 有限公司深圳代表处 (5年2个月)

2000/8-2005/10

验货员

贸易/进出口 | 150-500人 | 外资 (欧美)

工作描述: R.T. Sourcing是一家美资代理公司, 主要客户有Office depot, Home depot, Avon, Mary key等; 主要产品有: 办公家具, 家用家具, 户外家具, 文具, 日用品(手袋, 小白电)等;

- 1, 进行产品初期和最终检验, 出具质量评估报告;
- 2, 具体跟进某些项目, 与Merchandiser和工厂一起确认样品, 提出改进意见;
- 3, 跟进某些项目大货生产事宜, 协助工厂有序生产;



深圳市龙岗区伟高塑胶厂 (1年10个月)

1998/9-2000/7

品质助理

家具/家电/玩具/礼品 | 150-500人 | 外资 (非欧美)

工作描述: Vico plastic manufactory是一家港资企业, 主要生产婴幼儿塑胶用品: 杯, 碗, 刀叉和公仔玩具。

- 1, 来料检验(IQC), 来料及外发件的验收;
- 2, 制程分析和流程分析, 解决生产过程的异常状况;
- 3, 处理客诉, 出具改善报告;
- 4, 供应商管理(SQE), 审核供应商质量状况;
- 5, 有关产品的测试工作;

项目经验

重大客诉质量问题的跟进与改善

2022/4-2022/7

所属公司: 费列罗食品 (杭州) 有限公司

项目描述: 2022年初, 东莞某供应商发生重大质量事故, 多批塑胶玩具在国外遭遇投诉: 脏污, 油色不良; 接到任务后, 我针对这间厂近60个Item, 按验货流程反映每一次验货发现的问题, 提示工厂改善包装和移印等环节, 2022.04-07这三个月的时间我圆满地完成了任务。

- 1, 产品上有头发与血迹, 来自于工人头发未缠好与捆绑, 冬天手开裂;
- 2, 产品上有油污, 来源于自动线机械污染和外箱印章油墨污染及移印油墨未干;

- 3, 产品注塑时产生的碎片污染, 调机与除尘;
- 4, 移印油色偏位, 转盘机对位不准; (调整胶头位置, 减速, 取消偏位胶头, 更换新机;)

玩具新产品的开发与评估

2015/12-
2020/12

所属公司: 费列罗食品 (杭州) 有限公司

- 项目描述:
- 1, 参与开发新产品项目的风险评估, 与供应商探讨用料要求, 产品功能与玩法; 输出产品测试标准;
 - 2, 产品内部测试改进, 主要是评估其物理强度, 手感测试强度, 装配和功能, 及安全要素 (尖点利边小部件, 弹射)。
 - 3, 外观效果符合图纸要求; 所用材料配件均符合greenlist要求 (化学成分合格清单);
 - 4, 提交样品至EN/UL测试, 获取合格报告。
 - 5, 产前会议, 生产各环节要求及人员培训。
 - 6, 完成有关技术资料;

教育经历

军事经济学院(武汉)

1994/9-1998/7

本科 | 国际贸易

专业描述: 国际贸易, 国际金融, 外贸英语, 商务英语, 信贷, 会计等。

技能特长 (包含IT技能、语言能力、证书、成绩、培训经历)

技能/语言

英语 良好

证书

国际贸易本科

1998/7

大学英语四级

1996/3

培训经历

验货标准

2001/6-2001/9

培训机构: SGS 公证行 培训地点: 深圳

培训描述: AQL抽样方法/公证行验货程序/有关杂货电器家具的产品标准;

个人作品

附件链接: [查看>](#)

作品描述: Certificate of Utility Model Patent (packaging bag used for shopping) 2018.01.26

附件链接: [查看>](#)

作品描述: Certificate of Utility Model Patent (new punching method on polybag) 2024.06.17

附加信息

其他

主题: **知识技能**

- 主题描述:
- 英文四级, 可独立处理有关产品资料和邮件沟通;
 - 电脑熟悉Windows, Office系列;
 - 性格谨慎, 工作负责;
 - 希望寻求: 质量管理/品质工程师/生产工程师/验厂审核;



liu changping Verified

Male | 50 Years old (1974/10) | 27 Years | Living in Shenzhen-Longgang

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Personal Advantage

- 1, Familiar with related standards (EN71/ASTM F963/EN1022/1728/581/IEC60335) to EU&US market, such as: toys, home/outdoor furniture, home appliance; QC methods/AQL sampling plan/procedure;
2, Proficient in raw material and technical requirements such as safety, function, visual appearance, assembly, structure, packing; can improve supplier's production effectively;
3, Well-known about social compliance (SA8000)/C-TPAT requirements/quality system audit for supplier;
4, Much QA/QE experience for supplier quality management, esp for product development/customer complaint handling;
5, Known about 8D report, 5 Why, fish bone diagram analyse; can solve problems and get other's cooperation;
6, Nearly 26 years experience in quality field brings me careful thought;
7, Got certificate of Utility Model Patent (packaging bags used for shopping) on 26 Jan,2018;
8, Got certificate of Utility Model Patent (new punching method on polybag) on 17 June,2024;

Job Preferences

Position: Quality Supervisor

City: Shenzhen Dongguan Guangzhou

Target Salary: 1W-1.5W/Month

Industry: Trading/Import & Export

Furniture/Home Appliances/Toys/Gifts

Office Supplies & Equipment

Job Type: Full-time

Current Status: I'm looking for jobs now

Duty Time: within 1 month

Work Experience



Ferrero Food (Hangzhou) Co., Ltd (8 year and 6 month)

2015/12-2024/6

Quality Supervisor

Furniture/Home Appliances/Toys/Gifts | 150-500 | Foreign Comp.(Eur./N.Amer.)

Description: Ferrero Food (Hangzhou) ltd is an Italy-owned company which specialized in chocolate and toys (plastic/plush), and I belongs to quality dept under Toys section,

2015.12-2020.12 as quality supervisor stationed at supplier factory and in charge:

1, New product development/risk assessment; material usage requirement, function, playing method, output testing standard;

2, Product modification based on internal testing until EN test is passed; (got EN report,)

3, Pre-production meeting, requirements for all process and workers training;

4, Final inspection: 8D report or Cap needed (based on quality issue;)

5, Supervise mass production at supplier, such as incoming/injection/pad printing/sonic-welding/assembly/packing, ensure its production runs orderly;

6, Monthly/quarterly/annual quality data/file analyse, factory audit;

2021.01-2024.06, because the business at stationed factory was terminated, so transferred to inspection team, and focused on assembly, decoration, wrong/missing part during final inspection;

At beginning of 2022, critical quality issues/complaints came to our supplier L (Dongguan city): dirt/poor

decoration was found on products (total 4 lots); I collected all defective info based on all item inspected under SOP inspection from April of 22 to July of 2022, and I found the root cause as below;

1, blood and hair on product, which caused from losing hair/cold weather effected on hand;

- 2, oil mark was from: contamination from machine; stamping ink used for carton; pad-printing (not dried and scratched on surface);
- 3, toy fragment from injection and moulding;
- 4, poor pad-printing from pad-printing device is out of position;



American Recreation Products, Inc. (5 year and 3 month)

2010/4-2015/7

QA auditor

Trading/Import & Export | 50-150 | Foreign Comp.(Eur./N.Amer.)

Description: American Recreation Products, Inc., a brand company from U.S. which engaged in design/trading of outdoor equipments, such as: airbed, tent, sleeping bag, backpack, outdoor furniture and served Wal-mart, Kmart, Target etc.

- 1, conduct in-line/final inspection;
- 2, sample evaluation and mass production following-up;
- 3, audit supplier's quality system, production/testing file, evaluate production factors;
- 4, social compliance and c-tpat audit for supplier;



Conforama ltd Shenzhen representative (4 year and 4 month)

2005/11-2010/3

Quality engineer

Furniture/Home Appliances/Toys/Gifts | 50-150 | Foreign Comp.(Eur./N.Amer.)

Description: Conforama store, an European retailer which engaged in home supplies such as home/outdoor/office furniture, (wooden furniture, metal furniture, upholstery furniture, and also textile products) home decoration, etc, my duty involved:

- 1, implement pre-shipment inspection, check sampled products against approval sample, specification file, workmanship, assembly and function, visual check and packaging, then issue final inspection report and follow up related case that need improvement;
- 2, verify new product based on its safety, stability, structure and physical strength requirement, until conform to EN standard (EN12520/1022/1728/581 etc.), also the suppliers need to complete internal physical test under our supervision, and provide us outside lab test report for chemical test (Voc file).
- 3, provide direction during pre-production, and approve initial sample, give advice to some processes, such as the density/effect/of nail-shooting for sofa making, the veneer on parical/polywood is loose/broken/with glue or not, before power coating metal frame should be checked if there is rust on surface, perfect oxidation for surface treatment, any visible not smooth point/weak welding on welding? audit supplier's working instruction sheet, quality system file, inspection and testing record,
- 4, quality findings, On 2006 at Dongguan supplier, a dinner chair "milo" was found without connected pole between front and rear legs, when i made 500N forward on front legs and it deformed, later our leader discussed it and the supplier agreed to add connected pole to strength it for future shipment.



RT. Sourcing (Asia ltd) shenzhen representative (5 year and 2 month)

2000/8-2005/10

QC inspector

Trading/Import & Export | 150-500 | Foreign Comp.(Eur./N.Amer.)

Description: RT. Sourcing, a famous agent from U.S. which served Office depot, Home depot, Avon, Mary key and traded in office supply, home supply (office/home/outdoor furniture/stationery), home decoration.

- 1, perform in-line and final inspection;
- 2, follow up some projects, verify new sample together with merchandiser and supplier, provide advice for modification;
- 3, follow up some cases that mass production need to be improved;



Shenzhen Vico plastic manufactory (1 year and 10 month)

1998/9-2000/7

assistant to quality supervisor

Furniture/Home Appliances/Toys/Gifts | 150-500 | Foreign Comp.(Others)

Description: Vico, a plastic manufactory from HK, which specialized in production of plastic babyware such as: cup, bowl, knife, fork and toys;

- 1, inspect incoming raw material and semi-finished products from outside;
- 2, analyze abnormal case from in-process;
- 3, deal with complains, and issue corrective action plan;
- 4, management and audit for supplier;
- 5, testing for related item;

Project Experience

development and evaluation for annual new item,

2015/12-2020/12

Related Company: Ferrero Food (Hangzhou) Co., Ltd

Description: 2015.12-2020.12 as quality supervisor stationed at supplier factory and in charge:

- 1, New product development/risk assessment; material usage requirement, function, playing method, output testing standard;
- 2, Product modification based on internal testing until EN test is passed; (got EN report,)
- 3, Pre-production meeting, requirements for all process and workers training;
- 4, Final inspection: 8D report or Cap needed (based on quality issue;)
- 5, finish technical file;

At begining of 2022, critical quality issues/complaints came to our supplier L (Dongguan city): dirt/poor decoratin was found on produc ts (total 4 lots); I collected all defective info based on all items inspected under sop inspection from April of 22 to July of 2022, and I fo und the root casue as below;

- 1, blood and hair on product, which caused from loosing hair/cold weather effected on hand;
- 2, oil mark was from: contamination from machine; stamping ink used for carton; pad-printing (not dried and scratched on surface);
- 3, toy fragment from injection and moulding;
- 4, poor pad-printing from pad-printing device is out of position;

Education

Military Economic College (Wuhan)

1994/9-1998/7

Bachelor | International Economics and Trade(Economics and Trade)

Description: int'l trade, finance, credit transaction, business English, foreign trade English, accounting etc,

Skills & Speciality (Including IT skills、 languages、 certifications and trainings)

Skills/Languages

English Good

Certifications

college diploma int'l trade --bachelor's degree

1998/7

CET4

1996/3

Trainings

inspection stardard

2001/6-2001/9

Institution: SGS service ltd

Location: shenzhen

Description: AQL sampling plan, a third party inspcetion procedure, inspection standard about: toys/furniture/hardgoods/home appliance;

Portfolio

Link: [View>](#)

Description: Certificate of Utility Model Patent (packaging bag used for shopping) 2018.01.26

Link: [View>](#)

Description: Certificate of Utility Model Patent (new punching method on polybag) 2024.06.17

Additional Info.

Others

Topic: **about me**

Description: English level: CET-4, can deal with product specification/file, good spoken and written English for communication;
skilled operation on pc ,such as windows and office software;
careful character and strictness on work;

Desire: quality management/quality engineer/production engineer/social compliance auditor/quality system auditor;

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